Driver Authentication

The ELD has three different accounts:

Driver: Unique, per-driver account used by drivers Hours of Service and ELD regulations. This account records duty status changes (RODS) and allows the export of driver's records for printout, display and agent output file generation.
Support: Account used by the carrier and ELD manufacturer to setup, configure, update and troubleshoot the ELD. No duty status changes are recorded with this account and no access to driver's record of duty status changes is permitted under the support account.
Non-authenticated: All operation of a commercial motor vehicle (CMV) is recorded under this account (a.k.a Unidentified Driver) if no driver has logged into the ELD. Non-authenticated records (vehicle movement and on-duty time) are stored on the ELD as well as the carrier and should be assumed by a driver account.

Login using your driver's credentials. Login IDs, and the driver's license associated with the login ID, cannot be duplicated and are unique in the ELD system.

- Each driver using the system will have a unique login ID.
- This login name and password is for the specific driver's use only and must not be shared with any other person (driver or not). The login name belongs to the driver and is linked to the driver's personal information (e.g.driver's license, etcetera). If the driver changes carrier and is now driving for a different carrier, the login name, under certain circumstances, will remain the same and it is the driver's obligation to ask the home base carrier to update the carrier name and DOT number on the system.

The driver is restricted to be logged on to only one ELD at any time. In order for the driver to log on on a different mobile device, the driver must change to off duty status and logout from the previous device.

Driver's unlock. In an event the driver is still logged on a ELD, but the device ceased to function or gets lost, the driver must call the home base carrier and ask for his login name to be unlocked. The unlock process will change the driver's status to off duty at the time the driver solicited the login unlock.